

Our 9 Point Promise to the American Independent Retailer

- I. Guarantee: You must be satisfied. If not, we fix the problem or return your hard earned money.
- 2. Exclusivity: We protect the uniqueness of your shop by establishing one retailer per commercial area.
- 3. Marketing assistance: We provide you with gorgeous images of your custom product, free of charge.
- 4. Reliability: We ship your order right on time, complete and with zero defects.
- 5. We manufacture unique product your customer won't find anywhere else.
- 6. Promote: We steer consumers to you through the Shop Local map on our site.
- 7. Renewal: Every year we review your map / artwork for incremental improvements and completely new styles.
- 8. Rebirth of American <u>Manufacturing</u>: we make as much as possible here in Rhode Island.
- 9. We protect and preserve the health of God's magnificent creation: planet earth, and all its wonderful people, plants and animals!

We sincerely want to hear your feedback. If there is anything you want to talk to us about, be in touch!

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